

# COMPUTER EMERGENCY RESPONSE TEAM AND INCIDENT MANAGEMENT

## Learn How to Develop and Implement a CERT and Incident Management Capability



500 Montgomery Street  
Suite 400  
Alexandria, VA 22314

(703) 647-6364

[www.forwarddiscovery.com](http://www.forwarddiscovery.com)  
[info@forwarddiscovery.com](mailto:info@forwarddiscovery.com)

*A network administrator in your organization advises your team that several systems on the internal network appear to be sending data, without authorization, to an external IP address. The data appears to be sensitive and proprietary to the organization. **Does your team know how to react to this scenario? Does your department have a Computer Emergency Response Team (CERT) and Incident Management plan in place to respond?** If not, this seminar will provide IT administrators, security personnel and managers with the information they need to develop and implement a CERT and Incident Management plan in their organization.*

This three-day seminar will provide attendees with little or no experience with the knowledge and background required to formulate the policies, processes, management structure, equipment, and other requirements necessary to respond to network incidents. If your organization does have a CERT or similar capability, this course can provide information on refining the current structure and capabilities of your organization.

This seminar will present sufficient content so that attendees can

return to their organization with the information they need to respond to incidents.

Forward Discovery's team of former law enforcement cyber agents bring years of real-world investigative and management experience into the classroom. The seminar teaches the following specific topics on developing and implementing a CERT and Incident Management capability in your organization:

### Day One:

- **Introduction to CERT and Incident Management**
- **Defining CERT Requirements for the Organization**
- **Administrative Consideration**

### Day Two:

- **CERT Policies and Standard Operational Procedures**
- **CERT Budget and Finance**
- **CERT Personnel and Training Identification**
- **Defining Equipment and Facilities for a CERT**

### Day Three:

- **Certification and Accreditation of a CERT**
- **CERT Quality Assurance**
- **Network Incident Response Scenario and Exercise**